Expectations for Resilient Scholars Project (RSP) Community Partners

The Resilient Scholars Project (RSP) values the partnerships which it forms in the community. Consequently, we will be fully transparent about our expectations. RSP staff will match the expectations which we have of our community partners.

Memorandum of Understanding (MOU) Review Meeting:
In an effort to create a partnership based on transparency and collective understanding, the RSP Coordinator and Executive Director of the Wendt Center will meet with potential partners to discuss highlights of the MOU and ensure that both parties have a clear understanding of what to expect from the partnership. Many of our expectations are pulled directly from the MOU.

Primary and Secondary Contact Persons:
RSP expects to be linked to a primary on-site staff person who is committed to liaising with the RSP clinician(s) and a backup on-site staff person to “cover” if/when the primary liaison is unavailable. In the case of an academic setting, these individuals will be expected to gather students from their classes to attend weekly group and/or individual therapy sessions and then take them back to their classes.

Communication:
With full schedules and competing tasks, communication with outside partners can be a challenge. To best serve the scholars and our community partners, RSP expects a minimum of 24 hours notice should group/individual therapy need to be canceled (with exception for weather-related closures). In general, RSP expects community partners to communicate any changes that might effect the delivery of our clinical services.

Collaboration:
As partners, RSP fully expects to team with its community partners while under the MOU. This may look like collaborating on the development of staff trainings related to trauma/loss, reaching out to parents/caregivers, providing clinical/crisis consultation. This collaboration may mean additional time and support by the persons designated by you as the primary and secondary contacts.

Utilization of Support Services:
Finally, we expect that you will let us know if you need any additional support services beyond the individual/group therapy and be open to suggestions as such. RSP will work with you to tailor any supportive services to your staff culture and climate.
Space to Facilitate Services:
Scholars that have experienced traumatic events thrive when they feel safe, can predict where they will meet, and know that there is privacy in the space they are in. For these reasons, RSP expects a clean, confidential, consistent, and quiet space to facilitate clinical services.

Adhere to Resilient scholars Timelines and Dates:
RSP uses feedback from community partners to create realistic timelines that fit the needs of RSP and the community partners. These timelines help RSP clinicians provide high quality clinical services to your scholars. RSP is ready to be flexible with its partners when it comes to timelines and dates while expecting partners to make every effort to adhere to the timelines and dates.